Caring Science and Simulation

Janice McFadden, RN, MSN
Tiffany Ward, RN, MSN
Kaiser Permanente Medical Center
Diablo Service Area
Audrey Silverman, RN, BSN Regional Education Consultant
Caring Science
Healing
Care Delivery
Excellent Service
Member growth
Financial growth

Simulation
Awareness of self
Hands on training
Patient Safety
Member growth
Financial growth
Formed multidisciplinary committee

Measureable objectives for high risk, low volume events including the caritas factors

Goal: Weekly Simulation and 2 CETT Classes for 2011

Outcomes
- Assess previous exposure to Caring Theory
- Review Caritas Factors
- Caring theory integrated into all simulation trainings
- What do these behaviors look like?
Benefits for staff
- Improving awareness of self
- Practice using communication techniques in stressful situations
- Debrief: feedback from the team
- Improved job satisfaction
- Staff retention

Benefits for patients
- Improved care delivery
- Improved health and wellness
- Patient satisfaction
- Retention of members
- Expansion of Services